

Local Government &
Social Care
OMBUDSMAN

12 July 2023

Ms Linzi Roberts-Egan
Chief Executive
London Borough of Islington
Town Hall
Upper Street
London
N1 2UD

Your ref:

Our ref: 22 007 259

(Please quote our reference when contacting us and, if using email, please put the number in the email subject line)

If telephoning please contact: Suzanne de Planta on 0330 403 4242

If emailing: e.matthews@coinweb.lgo.org.uk

Dear Ms Roberts-Egan

Complaint: AN Other

Thank you for your email of 26 June.

We welcome the action your Council has taken following our report, using our powers to remedy injustice caused to others who had not complained to us. This letter is therefore to tell you formally we are satisfied with the Council's response in accordance with section 31(2) of the Local Government Act 1974.

We have recorded a compliance outcome of ***Remedy complete and satisfied.***

Yours sincerely



Paul Najsarek
Interim Local Government and Social Care Ombudsman for England